

QUICK REFERENCE GUIDE

WELCOME TO DISH NETWORK

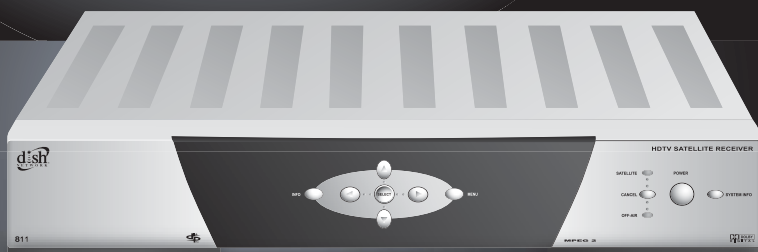
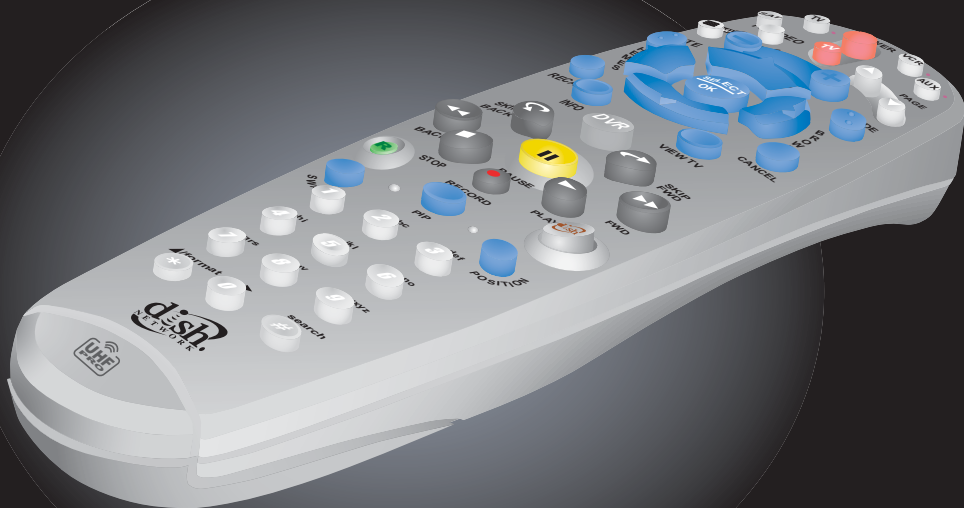


FAST TIPS FOR:

- ▶ Operating your satellite receiver
- ▶ Understanding HD Programming
- ▶ Finding your favorite programs
- ▶ Answers to common questions

DISH 811

HIGH DEFINITION



Quick Tip Q & A



What should I do if I have a snowy picture (or a blue or black screen)?

Check to make sure your HDTV is tuned to the correct input. You may need to cycle through your available inputs using the SD/HD INPUT button. Confirm your resolution setting matches what is written in the *Watching Satellite/HD Programming* section of this guide.



What is the PIP button for?

This feature does not apply to your receiver, but can be used with some TVs with this feature.



What should I do if my remote control doesn't seem to work?

- Try pressing the SAT Mode button.
- Make sure the remote UHF antenna is attached to the back of the receiver.
- Your remote control batteries may need to be replaced (alkaline batteries are recommended).
- Check the remote address (see *User's Guide*).



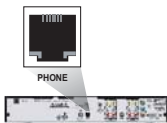
Why does my receiver change channels and do things on its own?

You may have a neighbor that also has a UHF remote and their remote may be controlling your receiver. This is easily corrected by changing your remote control address. See your *User's Guide* for instructions.



What would affect my satellite signal?

There may be obstructions in front of your satellite dish. Sometimes new tree or plant growth can obstruct the signal between the satellite and the dish. If you are experiencing frequent signal interruptions, leave your TV on and press the SYSTEM INFO button on the front of the receiver. Contact Customer Service using the phone number shown on the System Information screen.



What are the benefits of my satellite receiver being connected to a telephone line?

Keeping your phone line connected enables you to take advantage of interactive TV services, the Customer Support Application, or Caller ID applications. It will also allow you to use your remote control to order Pay-Per-View events or movies.



Why does my High Definition picture seem distorted?

You may need to adjust the format of the picture to match the program you are viewing. Press the FORMAT button on your remote to cycle through the available picture formats.



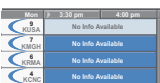
Why don't some programs on high definition channels look like high definition?

Some programming on high definition channels was originally produced before high definition technology. Therefore, these programs will be displayed in a lower resolution.



Why don't all of my channels show up on the Program Guide or when I browse?

You may have a Favorites List active that does not include those channels. Repeatedly press the GUIDE button and toggle through the Favorites Lists until you find a list that contains those channels. Also check to see if those channels are locked (see *User's Guide*).



Can the Program Guide display program information for my off-air local channels?

For information to be displayed, you must subscribe to the DISH Network local programming package (if available).

Tip: To ensure your receiver has the latest program guide information and the latest software updates, press the **POWER** button to turn your receiver off when not in use.



Tip: If the answers above don't resolve a problem you may have, try resetting your receiver. Press and hold the **POWER** button on the front of the receiver for 10 seconds, then let go. The receiver should return to normal operation within a few minutes.

For further details on how to maximize enjoyment of your new DISH Network satellite receiver, see the *User's Guide*.

To learn more about the great benefits of DISH Network, tune to DISH Network FYI Channel 101 or visit dishnetwork.com.

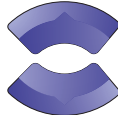
Finding Programs On Satellite TV

Make sure your remote is in SAT mode by pressing the **SAT Mode** button



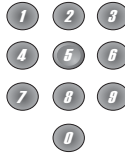
Three easy ways to find the program you want to watch

1. Use the **UP/DOWN ARROW** buttons to change the channel up or down one channel at a time



OR

2. Use the Number buttons to enter a channel number

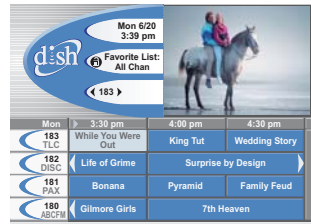


OR

3. Use the **GUIDE** button to display the Program Guide



The Program Guide shows you current and future program listings.



Then...

Use the **ARROW** or **PAGE UP/DOWN** buttons to highlight a program and then press the **SELECT** button



Tip: HD programs can be found between **9400-9499** in the program guide.

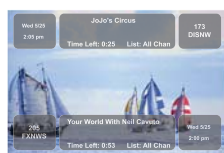
Note: If you select a program that is not currently broadcasting, you will have the option to set up a timer.

Pressing the **GUIDE** button repeatedly will cycle through your Favorites Lists (see User's Guide).

Tip: To skip ahead a specific amount of hours in the guide, enter the number of hours with the number buttons, then immediately press the **RIGHT ARROW** button. For example, pressing the **3** button then the **RIGHT ARROW** will move ahead 3 hours in the guide.



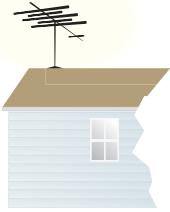
Tip: While viewing a program, press the **BROWSE** (**RIGHT ARROW**) button. Then press either the **UP** or **DOWN ARROW**. The information on other channels appear in the Browse Banner. Press **SELECT** to watch the program.



Tip: Press the **THEMES** (**LEFT ARROW**) button to bring up the Theme Categories menu which allows you to search for a program based on its content.



Off-Air High Definition



Digital broadcasting (including HDTV programming) may be available in your area using an off-air antenna. You can receive these broadcasts using your receiver.

What you need to know:

- Off-Air broadcasts require an off-air antenna (contact a local retailer or go to antennaweb.org for antenna requirements in your area).
- Not all digital off-air broadcasts are in high definition.
- Local off-air channels can be displayed and selected from the Program Guide. Local program information for these off-air channels is only available with a subscription to DISH Network local programming.

Channels

How your channels are organized in the Program Guide:

- | | | | |
|---------|--|--------------|--|
| 100-199 | Entertainment (general info, kids, music, some sports like ESPN) | 580-899 | International & DISH Latino |
| 200-299 | News and Shopping | 900s & 6000s | Music (audio only) |
| 300-399 | Premium Movies | 7000-9399 | Local Broadcasts (most locals can also be found between channels 1-99) |
| 400-499 | Sports Events & Other Programs | 9400s | Special Interest and HD Programming |
| 500-572 | DISH Network Pay-Per-View & DISH Network Season Ticket | | |

Learning More About Your Service



dish home



Press the
DISH button
on your remote

Customer Service
News & Weather
Games & Learning
Entertainment
Sports
Pay-Per-View

dishnetwork.com



Tune to DISH Network
FYI Channel 101



Notes From Your Installer

How to Get the Best Picture

Know your TV:



Most HDTVs
Wide Screen



Standard Definition (SD)
and some HDTVs
Regular Screen

Make the right connection:

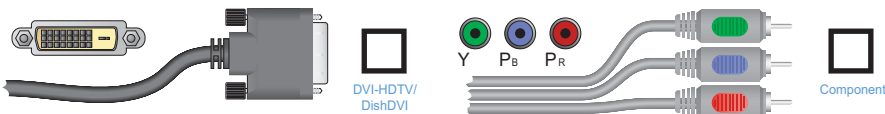
The HDTV input used on my TV to view Satellite TV programming is _____.

HDTV input

My receiver is connected to the HDTV with this type of connector (check box):

DVI-HDTV/DishDVI

Component



Know what screen resolution works best with your HDTV:

Your receiver can be set up for one of three resolution settings to make the best picture for use with your HDTV. Settings are:

TV Type

- 1080 I** - The HDTV resolution recommended for most HDTVs.
- 720 P** - Also an HDTV resolution, but not supported on some HDTVs.
- 480 P** - Not an HDTV resolution, but ideal for enhanced definition TVs (EDTVs).

To check your resolution settings, press MENU on your remote, and select 6, 1, then 9 to go to the HDTV Setup screen.

I use _____ TV Type resolution to view HDTV.

1080i or 720p
(480p only for EDTVs)

Watch an HDTV channel:

High definition channels can be found in the

9400 to 9499 channel range

Understand the screen formatting options:

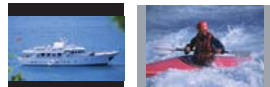
Press the FORMAT button on your remote to change your picture shape to your preference. See your HDTV user's guide for formatting options available on your HDTV.



More on HDTV:

Bars on your screen

The difference between the shape of your screen and the shape of the programming may result in bars displayed at the top/bottom or sides.



Standard definition programs

While standard definition offers great picture quality, nothing will compare to HD programming.



Features of Your Remote Control

To use most of the features described in this section, make sure you are in SAT mode by pressing the SAT Mode button

Note: To control a TV, VCR, or other available component, the remote must be programmed. See the User's Guide for details.

SAT Mode

In this mode, you can control your satellite receiver, TV power, volume and mute

TV Mode

In this mode, you can control your TV

VCR Mode

In this mode, you can control your VCR

AUX Mode

In this mode, you can control other programmed components such as a DVD player

Receiver Power & TV Power

Top button turns the receiver on/off, bottom button turns the TV on/off

Receiver Menu

Access features and settings in your satellite receiver

Themes Button

Search for programs using Themes

Recall Button

Go back to last channel viewed

VCR Buttons

When remote is programmed and placed in VCR mode, these buttons can be used to control your VCR

Recover Button

Recovers satellite programming if your TV input or channel has changed

Format Button

Formats the picture to the desired width to match the program you are viewing

Page Buttons

Page up/down in menus & display options

Program Guide

Displays an on-screen guide of current and up to 2 days of future program listings with information

Arrows/Select Buttons

Channel up/down, navigate through menus/guides and select a desired option

Browse Button

See what is on other channels while watching TV

View Satellite Program

Exit out of any menu/guide and go back to watching a program

DISH Button

Explore dish home Interactive TV features

Number Buttons

Enter a desired channel number, or navigate through menus

Search Button

Search for a program



Device Codes:

TV: _____ 1*
(optional)

VCR: _____ 1*
(optional)

AUX: _____ 1*
(optional)

My remote is programmed in Limited Mode (check box):

***Tip:** Using the Limited Mode option (adding "1" when programming the remote) helps prevent you from accidentally tuning to a TV or VCR channel (or input) that does not display satellite TV programming. See User's Guide for details.